

PM2. Avoiding Marketing Complaints

Further Reading Handout

This is not an exhaustive coverage of the subject, but just a reminder of some of the issues covered in the talks, to help as a mental checklist.

Legislation, guidance and online information is frequently updated, so links quickly become obsolete or broken. We recommend that you check and update these at regular intervals – as the general topics do not change, you may find that searching using the words in the topic headings may bring up new links. Do NOT take any action based on these notes until you have checked and confirmed the current state and content of the legislation, guidance and local practice.

Discrimination

Material Information

National Trading Standards – Improving Material information

<u>CPRs</u>

Consumer Protection

Business Companion – consumer rights act

GDPR - Legislation

GDPR – Assets Publishing Service

Fire Safety Bill

Legislation

Fire Safety in shared or rented accommodation

Building Safety Bill