

Taxi Penalty Point Scheme



Number	Details of the Misconduct	Points Applicable	Driver	Vehicle Owner or Operator
1	Providing false or misleading information on licence application form / failing to provide relevant information or pay the relevant fee	6	Yes	Yes
2	Failure to notify, in writing, the Council of a change of address within 7 calendar days	3	Yes	Yes
3	Refusal to accept hiring without reasonable cause	6	Yes	No
4	Unreasonable prolongation of journeys or any misconduct regarding the charging of fares	6	Yes	No
5	Plying for hire by Private hire drivers or Hackney Carriage drivers plying for hire outside the district	9	Yes	Yes
6	Private hire vehicle parking or waiting on a taxi rank	9	Yes	Yes
7	Inappropriate behaviour at a taxi rank	1-12	Yes	No
8	Leaving a taxi unattended at a rank	4	Yes	No
9	Using unlicensed vehicle or using a licensed vehicle without insurance or without a valid MOT	12	Yes	Yes
10	Failure to produce relevant documents within timescales when requested by an Authorised Officer	4	Yes	Yes
11	Unsatisfactory condition of vehicle, interior or exterior	4	Yes	Yes
12	Failure to undergo the MOT on time	6	No	Yes
13	Failure to provide proof of insurance cover when requested	6	No	Yes
14	Failure to produce Hackney Carriage or Private Hire vehicle for testing when required	4	No	Yes
15	Using a vehicle subject to a suspension order issued by an Authorised Officer or a police officer	12	Yes	Yes
16	Using a vehicle for which the licence has been suspended or revoked	12	Yes	Yes
17	Failure to report, in writing, within 72 hours, accident or damage to licensed vehicle, which would cause the vehicle to breach licence conditions	4	Yes	Yes
18	Carrying more passengers than stated on the vehicle licence	6	Yes	No
19	Failure to display external/internal licence plate in a fixed position or failure to display appropriate door signs	6	Yes	Yes
20	Carrying an offensive weapon in the vehicle	12	Yes	

Number	Details of the Misconduct	Points Applicable	Driver	Vehicle Owner or Operator
21	Failure to notify a transfer of Private Hire or Hackney Carriage vehicle licence within 14 days of transfer	4	No	Yes
22	Failure to carry fire extinguisher	4	No	Yes
23	Failure to carry first aid kit	3	No	Yes
24	Displaying unsuitable or inappropriate sited signs or unauthorised advertisements in or on the vehicle	3	No	Yes
25	Failure to use authorised roof light	4	Yes	No
26	Failure to maintain records in a suitable form of the commence and cessation of work of each driver each day	4	No	Yes
27	Failure to produce on request records of drivers' work activity	4	No	Yes
28	Using a non-approved or non-calibrated taximeter	6	Yes	Yes
29	Obstruction of an authorised officer or police officer wishing to examine a licensed vehicle	12	Yes	Yes
30	Evidence of smoking in vehicle	3	Yes	Yes
31	Evidence of food or drink in Vehicle	3	Yes	Yes
32	Displaying any feature on private hire vehicle that may suggest that it is a Hackney Carriage	6	No	Yes
33	Using a vehicle, the appearance of which suggests that it is a Taxi	6	No	Yes
34	Failure to carry an assistance dog without requisite medical exemption certificate	12	Yes	Yes
35	Driver not holding a current DVLA licence	12	Yes	Yes
36	Failure to have the driver's badge clearly displayed	4	Yes	No
37	Failure to notify, in writing, a change in medical circumstances	6	Yes	No
38	Unsatisfactory appearance of driver	4	Yes	No
39	Failure to observe rank discipline	3	Yes	No
40	Failure to maintain proper records of private hire vehicles	3	No	Yes
41	Failure to keep or produce records of Private Hire bookings or other documents required to be kept or produced	6	No	Yes
42	Misleading use of the words 'Taxi' or 'Cab' on advertising materials	3	No	Yes
43	Failure to issue receipt on request	6	Yes	Yes
44	Using a licensed vehicle in a dangerous condition	9	Yes	Yes
45	Failure to return vehicle licence plate within 7 days after due notice following expiry, revocation or suspensions of such licence	4	No	Yes
46	Unsatisfactory behaviour or conduct of a driver	1-12	Yes	No
47	Failure to notify the Council in writing, of any motoring or criminal convictions within 21	6	Yes	Yes

Number	Details of the Misconduct	Points Applicable	Driver	Vehicle Owner or Operator
	days or conviction or cautions during period of current licence			
48	Failure to behave in a civil and orderly manner, or bringing the trade into disrepute	1-12	Yes	Yes
49	Failure to provide reasonable assistance to a passenger	1-12	Yes	Yes
50	Carrying two or more separate fares without the appropriate consent	9	Yes	Yes
51	Failure to display a correct up to date fare card	3	Yes	Yes
52	Failure to carry a legal spare wheel (or appropriate alternative) and the necessary tools to fit the spare wheel	4	Yes	Yes
53	Failure to attend punctually at appointed time and place without sufficient cause	4	Yes	Yes
54	A licensed vehicle with a bald or dangerous or defective tyre (4 points per tyre)	4	Yes	Yes
55	Failure to submit licence renewal application including documents and attendance at a vehicle inspection	6	Yes	Yes
56	Failure to display an applicable fare card AND the Councils valid fare card together	3	Yes	Yes
57	Waiting or stopping on a double yellow area, bus stop or private land (without the owner's permission) unless requested by a paying customer present in the vehicle	3	Yes	No
58	Driving whilst using a mobile phone	12	Yes	No
59	Appeal of points by way of Licensing Sub-Committee	4-12	Yes	Yes

*- discretionary points up to a maximum of 6 points can be issued by officers, but greater awards of points can only be issued by the Licensing Panel.

Officers may refer any mandatory award of points to Members where there are aggravating features to any case.

Ticks indicate potential recipients of points for infringements, but are not limited to those only. Certain cases may result in drivers and/or proprietors and/or operators receiving penalty points. Points may be awarded to one or several persons depending upon the circumstances of the case, but each case will be considered on its individual merits.