



Exeter City Council
Payments Team
Civic Centre, Paris Street
Exeter, EX1 1 JN

Instruction to your bank or building society to pay by Direct Debit

ECC Commercial Waste account number

Service User Number

9 7 3 3 7 5

ECC Commercial Waste account name

Name of account holder

Bank/Building Society account number

Reference

Branch sort code

Instruction to your Bank or Building Society
Please pay Exeter City Council Direct Debits from the
account detailed in this Instruction subject to the
safeguards assured by the Direct Debit Guarantee.
I understand that this instruction may remain with Exeter
City Council and, if so, details will be passed
electronically to my bank/building society.

Name and full postal address of your
Bank/Building Society

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit GoCardless will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request GoCardless to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by GoCardless or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - if you receive a refund you are not entitled to, you must pay it back when GoCardless asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.